ENHANCED PATIENT EXPERIENCE
What Journey Does

- Engages Patients and Families in their care
- Provides pre and post operative education as well as disease, wellness, and safety education modules
- Delivers the right education at the right time
- Accessible for patients and families in:
  - Hospitals
  - Clinics
  - Homes
- Delivers patient satisfaction and comprehension surveys
- Interfaces with your existing clinical systems, ADT, and EMR

Why Journey?

- Provides care teams with the ability to educate patients in a consistent and effective manner as well as documentation that can be inserted into the patient’s health record
- Easy to use for the care team as well as the patient
- Extend the education provided beyond the hospital stay by sending relevant content via emails and/or text messages to the patient at home
- With the ADT interface, the solution will follow the patient as they are transferred within the facility
- Assesses patients comprehension, improves patients health efficacy
- Allows hospital staff to search the education library and view content prior to prescribing
- Can provide soothing relaxation content for aiding in pain management and addressing noise concerns
- Market, inform, and enlighten all guests of the healthcare facility about other events and offerings above and beyond patient education

1-800-359-6741
Journey provides your patients access to engaging, easy to understand education modules at their bedside, in the clinics, patient portal and even in their homes. Content is available in multiple languages.

- Patient education content is in video format, developed at a 5th grade level or below
- Allows for consistent teaching across the healthcare continuum
- Video education works well for all types of learners
- Closed Caption is available for the hearing impaired
- Over 3000 videos to choose from
- Clients can easily upload their own content to the Journey solution

Educational Content

The Journey solution is cloud based!

Delivers Significant Capital Cost Savings
- Eliminates the need for large servers and racks

Lowers Operational Costs
- Reduced maintenance needs
- Decreases the cost of managing in-room computers

Eliminates the burden on your IT department for
- Administrating hardware and software
- Supporting hardware and software
- Managing security and anti-virus protection

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Technology gives your patients meaningful health education tools that lead to better outcomes, a more engaged patient and loved ones, efficiency for staff, consistency for the health system and higher patient satisfaction.

FEATURES

- Cloud based patient experience solution
- Leverages hospitals existing cable infrastructure
- Navigated by in-room pillow speaker, telephone, auto prescribe, and scheduled play options
- Patient education videos can be assigned based on specific diagnosis, treatment, request, physician, DRG – ICD10 codes, or safety risk
- Delivers personalized patient information in real-time
- Engaging patient television screens created based on the hospital brand, pediatrics, adult patient, Mother – Baby, Veterans, and other unique patients
- Two-way communication between the patient and staff
- EMR, ADT, Single sign on, Dietary, and other Integrations
- On Demand movies
- Relaxation videos in HD format
- Reports available in real-time allows for usage monitoring at every level
- Comprehension assessments with feedback
- One or more schedule play channels available for a relaxation loop, dietary menus, general health, or any topic requested
- Video content may be delivered to the patient and loved one’s email, smart phone, and patient portal
- 24/7/365 remote monitoring
- On-Site training for administrative users, super users, and nurse educators
- Over 3000 patient education videos to choose from
- Ability for the hospital to upload their own content
- Ease of use and intuitive for care teams and patients

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